

March 13, 2020

## **TO THE CREATIVE DEVELOPMENT COMMUNITY:**

Creative Development is committed to continuing to provide therapy services to our clients as we navigate the unpredictability of current events. We have referred to the CDC recommendation and guidelines to guide our current and ongoing practice for staff and client safety. We will continue to monitor and make changes as recommended by the CDC and State Health Officials.

We have and will continue to thoroughly clean our treatment and waiting areas. We have hand sanitizer and Clorox wipes available at the front desk for client use. We also request that caregivers and clients engage in proper handwashing or use of hand sanitizer before and after each session. We will also appropriately address hand washing with clients.

We will be putting feeding therapies on hold at this time as a precautionary measure. We will also be using disposable items for the short term.

We do request that any staff or clients/caregivers who have signs of sore throat, fever, runny nose, coughing or sneezing refrain from services until cleared by a physician. Please be conscientious of the waiting area and limit the number of caregivers/family members attending sessions and waiting in the waiting area at one time. We will continue to offer bringing children out to caregivers who are waiting in the car or outside the building.

**Our goal is to continue to provide an optimal level of care while also recognizing the unpredictability of the current situation. We realize change and transition is often difficult, therefore we strive to maintain business as usual with some additional expectations for the well-being and health of our clients, caregivers and staff. We will continue to be in close contact and communication with regards to continuing changes as this situation continues to unfold.**

There is additional information provided in our waiting area and please feel free to communicate with us regarding any concerns or thoughts you may have at 860-284-9779.

How it Spreads

<https://www.cdc.gov/coronavirus/2019-ncov/about/transmission.html>

Symptoms

<https://www.cdc.gov/coronavirus/2019-ncov/about/symptoms.html>

Prevention

<https://www.cdc.gov/coronavirus/2019-ncov/about/prevention.html>

What can healthcare providers do

<https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/steps-to-prepare.html>

What to do if you are sick

<https://www.cdc.gov/coronavirus/2019-ncov/about/steps-when-sick.html>